

For one of their clients BDO is looking for a **CHIEF OPERATING OFFICER (COO)**

About N.V. GEBE

NV Gemeenschappelijk Electriciteitsbedrijf Bovenwindse Eilanden (NV GEBE) is the exclusive utility provider on Sint Maarten, engaged in the production and distribution of electricity, and the distribution of drinking water. As a sole shareholder-owned entity by the Country Sint Maarten, NV GEBE is committed to delivering superior services while prioritizing safety, environmental sustainability, and customer satisfaction.

Role Summary

The COO is responsible for overseeing the operational aspects of NV GEBE, ensuring the efficient and reliable delivery of water and electricity services. Working closely with the CEO and CFO, the COO plays a vital role in operational strategy, process optimization, and compliance with regulatory standards. The COO will report to the Supervisory Board and collaborate effectively within the Managing Board.

Key Responsibilities

- Develop and implement operational strategies in line with business objectives;
- Identify and execute operational improvements for enhanced efficiency and quality;
- Conduct market analysis, staying informed on industry trends for innovation;
- Align operational strategies with marketing, finance, and regulatory requirements;
- Manage daily operations of water and electricity systems;
- Develop operational policies and procedures for consistent service delivery;
- Monitor operational KPIs, analyzing performance and implementing improvements;
- Optimize resource allocation and operational efficiency;
- Ensure compliance with health, safety, and environmental regulations;
- Set and monitor operational performance targets and metrics;
- Drive performance improvement initiatives for productivity and customer satisfaction;
- Guide department heads in meeting performance targets;
- Implement performance measurement and reporting systems;
- Manage supply chain strategy for effective procurement;
- Collaborate with suppliers and contractors for resource availability;
- Optimize inventory management and distribution channels;
- Maintain security of NV GEBE's infrastructure in collaboration with the CEO and CFO;
- Ensure compliance with laws and regulatory standards in the utility sector;
- Address regulatory issues and mitigate compliance risks in collaboration with legal teams;
- Participate in board meetings, fostering efficient collaboration within the Managing Board;
- Maintain external contacts with government bodies, service providers, and stakeholders.

Qualifications / Requirements

- Academic level education (Master's/Bachelor's in Engineering, Operations Management, or related field);
- Minimum of 10 years of relevant experience, with at least 5 years in operational roles, ideally in the utility sector.

Skills and Personal Attributes

- Proven leadership skills and adaptability to Sint Maarten culture;
- Crisis management capabilities and adaptability to changing situations;
- Knowledge of local laws, regulations, and corporate governance;
- Strong understanding of water and electricity systems and process optimization;
- Regulatory compliance and analytical problem-solving skills;
- Proficiency in English and Dutch, with financial and organizational acumen;
- Project management and financial management experience in projects.

Terms of Employment

- The position is offered on a 5-year Performance-Based Contract, with the possibility of renewal based on achieved performances;
- Remuneration is competitive and will be negotiated with the successful candidate.

► How to Apply

If you meet the qualifications / requirements and are interested in applying for this position, we invite you to apply via email to:
BDO Dutch Caribbean
Email: applications@bdo.sx
Reference: application COO N.V. GEBE

Additional queries (if any) should be forwarded to applications@bdo.sx. The deadline for submitting your resume and motivation is **February 15, 2024**.

All applications should be submitted along with the following documents:

- Cover letter with short motivation;
- Updated Curriculum Vitae;
- Certified copies of all academic transcripts, professional membership qualifications, and certifications;
- Names of three referees, two of whom have closely supervised your performance at work during the last 5-10 years.

Note

A clean police record and a comprehensive assessment are mandatory for the selection process. Only candidates shortlisted will be contacted for interviews.